

Premise

In order to guarantee a printed product / service for the maximum satisfaction of the clients themselves, and more generally, of all the interested parties, the organization defines as reference principles of the Quality Policy itself the respect of all laws and regulations. the regulations concerning Health, Safety, Environment, Discrimination, Parity of Opportunities, and strives to maintain safe working conditions in all its environments.

Myenergy SpA, really working since 2006 in the business of projection, construction and maintenance of photovoltaic plants, both in Italy and abroad, and that in recent times has been successfully addressed to the sector of the remodeling of buildings and efficiency energy, in order to strengthen the already consolidated and appreciated presence in the market, has implemented over the years, and keeps constantly updated, an integrated management system for quality, environment and safety, according to national regulations and applicable international, with the goal of ensuring the satisfaction of its customers, including the implicit wishes, and in general of all interested parties, compresses the dependents and suppliers.

Top Management defines the Policy of the Integrated Management System Quality-Environment-Security and recognizes in such a system the true heritage and distinctive business element and for this reason is committed to pursue objectives of improvement of business processes, sustainable development in the long period and customer satisfaction. For this purpose it is committed to:

- Keep the policy alive by making it public among all its stakeholders;
- Satisfy the requirements subscribed with its clients, even implicit ones, and continuously improve the efficiency of the integrated management system.
- Offer adequate human, technological, organizational and financial resources to achieve the objectives of the integrated system Quality-Environment-Security;
- Ensure the highest level of transparency in all business activities in compliance with all applicable regulations.
- Ensure the development of specialized resources of the company aimed at improving know-how as well as Quality-Environment-Security of the services offered;
- Promote the culture of continuous improvement in each sector, maximizing the generation of value among all the stakeholders;
- Periodically measure the main key performance indicators of the company, developing the internal audit activity and implementing all corrective actions where necessary.
- Evaluate the aspects of Environment Quality and safety related to the suppliers of products and services, also carrying out an awareness-raising activity in case of non-compliance with applicable regulations.

Focused attention on clients and interested parties

The organization strives to understand the needs of customers and plans their own activities to satisfy them completely.

In the same way, it works in compliance with the requests and requirements:

- From the reference market
- The country in which it operates, complying with laws and regulations
- Of all the parties involved in the critical processes themselves

Process approach

The organization identifies the various activities of the company as processes to plan, control and constantly improve, and activates in the best possible way the resources for its realization.

The organization manages its own processes because they are unique:

- The objectives to be pursued and the expected results
- The related responsibilities and used resources

Leadership

The organization assumes responsibility for the effectiveness of the QMS itself, making available all the necessary resources and ensuring that the planned objectives are compatible with the context and strategic directions of the organization.

The organization communicates the importance of the QMS and actively involves all interested parties, coordinating and sustaining them.

Assessment of risks and opportunities

The organization plans its own processes with a risk-based thinking (RBT) approach, in order to carry out the most suitable actions for:

- Assess and treat the risks associated with the processes
- Take advantage of and reinforce the opportunities identified

The organization promotes at all levels an adequate sense of proactivity in the management of the risks themselves.

Staff and Stakeholders Involvement

The organization is aware that the involvement of staff and all stakeholders, together with the active participation of all Collaborators, they are a primary strategic element.

Promote the development of internal professionalism and the careful selection of external collaborations in order to provide competent and motivated human resources.

Improvement

The organization establishes as a permanent objective the improvement of the benefits of the own QMS.

The preliminary assessment of risks and opportunities related to business processes, verification activities, internal and external, and management review are the instruments that the organization puts into action to constantly improve.

The instrument chosen for the pursuit of the Policy by the Organization is a Quality Management System in accordance with UNI EN ISO 9001 ed. 2015

Date of Approval

28-09-2017

Signature of the General Directorate for approval